1. Delivered in-depth training to workers in food preparation and customer-facing roles to promote strong team performance.
2. Set positive example for team members by providing high-quality, efficient service.
3. Continuously evaluated business operations to effectively align workflows for optimal area coverage and customer satisfaction.
4. Spearheaded regular maintenance and repair operations to keep building and equipment in peak condition.
5. Taught new team members correct procedures for all areas of operations.
6. Determined operational weak points and implemented corrective actions to resolve [Type] and [Type] concerns and facilitate [Result].
7. Applied knowledge of previous supply needs and forecasted business levels to estimate required supplies.
8. Mentored junior employees to improve performance, food safety and customer service.
9. Greeted all customers with smile and provided friendly service to professionally handle every need.
10. Maintained current knowledge of all team position requirements.
11. Verified proper tracking in newly created databases of all students and instructors leaves, attendance, scores and overall performance.
12. Created and deployed successful strategies to boost restaurant performance, streamline food prep processes and increase efficiency in different areas.
13. Trained other employees in customer service, food safety and performance requirements.
14. Monitored day-to-day activities of [Type] company and employees, noting areas needing improvement and implementing plans for rectification.
15. Resolved challenging customer complaints to full satisfaction, promoting brand loyalty and maximizing repeat business.
16. Coordinated workshops for employees to better understand company mission, streamlining daily activities and aligning worker and company priorities.
17. Developed new training programs such as online modules, interactive software, language labs and online programs and provided ongoing training to staff.
18. Trained and mentored [Number] new personnel hired to fulfill various roles.
19. Identified workers with specific skill sets to recommend for promotions or raises, increasing internal hiring by [Number]% and saving company $[Amount] in training fees.
20. Used [Software] to design training for [Type] employees and increase company retention and productivity rates [Number]%.